Telephone Support for Parents and Carers

This term, Coventry Educational Psychology Service is offering direct telephone support to parents and carers during the Covid-19 pandemic.

The service is available for families who live in Coventry who feel they may benefit from the opportunity to speak with a member of the team to support them at this time.

Areas of support may include:

- how to talk to your child/young person about COVID-19 and worries that they may have
- helping your child/young person to engage with learning whilst at home
- supporting behaviour that can be challenging or difficult to manage
- ways to look after your own and/or your child/young person's mental and emotional well-being on a daily basis

When you contact the service, you will be asked to provide the following information:

- your name
- the telephone number you would like to be contacted on
- email address
- times and dates when you are available to speak with a member of the team
- your child's nursery, school or college (where relevant)
- your child's name if they have had previous involvement from SEND services
- a brief description of the area you would like support in

Your details will be passed to an Educational Psychologist/Trainee Educational Psychologist who will contact you directly to offer a 30-minute appointment.

If you would like to arrange to speak with an Educational Psychologist please contact 024 7678 8400 between 9:00am and 12:00pm, Monday to Friday.

As far as possible, this service will be confidential